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# Alberta Accommodation Outlook



April 7, 2009

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Beth Walters, Director, Western Canada  
David Ferguson, Senior Consultant, Western Canada

PKF Consulting provides:

- Advisory Services exclusively to the Hospitality and tourism Industry, including hotels, resorts, spas, conference centres, casinos, golf courses and other tourism businesses.
- Strategic Advisory services such as Asset Evaluation and Asset Strategy, Appraisals and Valuations, Market Feasibility Studies and Economic Impact Analysis and increasingly we review and provide input to the budget/business planning for hotels.
- Trends in the Hotel Industry Market Report and Financial Reports, the only Proprietary Database of such information in Canada, maintained 30 years.

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## Presentation Outline

1. Alberta Travel Outlook
2. Supply and Demand
3. Industry Investment & Industry Issues

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## Alberta Travel Outlook

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### 2008 Alberta Tourism Highlights

- ✓ Yr End 2008 Direct Entries from U.S. residents decreased -1.8%
- ✓ Yr End 2008 Direct Entries from Other Countries up 1.6%
- ✓ Air Passenger Volumes up in Edmonton & Calgary
- ✓ Total Employment – Accommodation & Foodservice Sector down -2.4% (Year End 2008)
- ✓ Year End 2008 Attendance down in Banff (-2.5%) and Jasper (-3.5%) National Parks
- ✓ Year End 2008 Visitor Attendance at Historic Sites and Museums up 1.5%
- ✓ Year End 2008 Restaurant Receipts up 2.8%

Source: Alberta Tourism, Parks and Recreation

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### Alberta Economic Outlook

	2000-2007 Average	2008	2009 Forecast	2010 Forecast
GDP Growth	4.0%	1.2%	-2.3%	1.7%
Employment (% Change)	3.0%	2.8%	-1.9%	0.6%
Unemployment Rate	4.4%	3.6%	6.1%	6.5%
Housing Starts (annual, 000's of units)	38	29	19	22

Source: Scotiabank Group, Global Forecast Update – March 5, 2009

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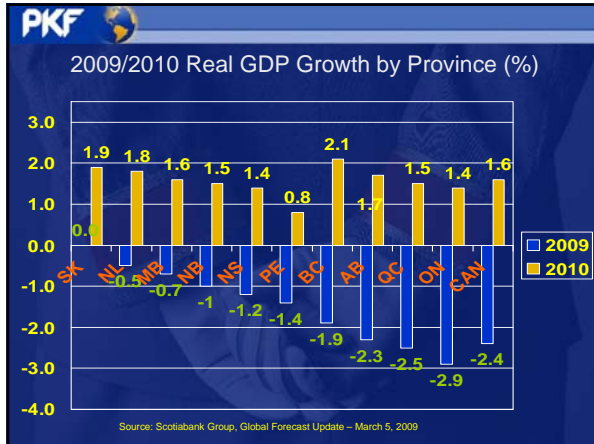
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### Business Travel Outlook in Alberta

- ✓ Province still has among leading economies in Canada
- ✓ Domestic business trips from within Alberta, western Canada represent highest share of domestic volumes in 2009
- ✓ Despite current downturn, Oil and Gas related activity should rebound quicker than most other sectors (ie. Manufacturing, forestry, mining)
- ✓ Many U.S./International Oil and Gas firms on better financial ground than other sectors (ie. Banking)
- ✓ Lower Inflation, moderate increases in domestic airfares for some routes encourage domestic business travel

How quickly will domestic/global economies improve?

Will prolonged domestic downturn lead to fewer business trips/more teleconferencing?

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### Meeting/Conference Outlook in Alberta

- ✓ Increased direct air capacity to/from many International destinations
- ✓ Increased MC&IT sales efforts through Rooms Taxes and Convention Development Funds

- ✗ Economic downturns frequently lead to cancellations, lower delegate volumes and/or lower revenues (rate sensitivities)
- ✗ Hotels that do not renovate lose bookings
- ✗ Increasing price competitiveness from other countries

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## Domestic Leisure Travel Outlook in Alberta

- ✓ Lower inflation influences discretionary spending
- ✓ Canadians still intend to travel in 2009, but less frequently and for shorter durations (HAC – 2009 Canadian Travel Intentions survey)
  
- \* Domestic markets sensitive to changing economic conditions
- \* Consumer confidence waning throughout Canada
- \* International resort destinations offering significant discounts entices some domestic markets to continue to travel abroad
- \* Will gas prices be lower in summer/fall 2009 than summer/fall 2008?

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## International Leisure Travel Outlook to Alberta

- ✓ Increased direct air capacity to/from many International destinations
- ✓ Canada's status as an international destination still strong
- ✓ Great diversity of products/experiences available in Alberta
  
- \* U.S. market to Canada still very weak, with slow recovery forecast
- \* Key Asian markets also facing recessionary conditions
- \* Competition for International travel increasing
- \* Global leisure travel downturn

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## Supply & Demand Outlook



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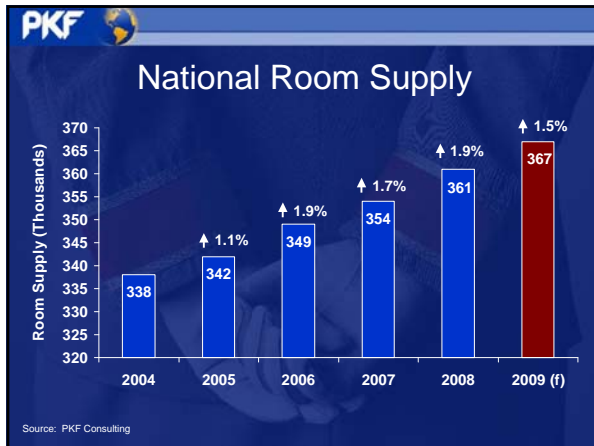
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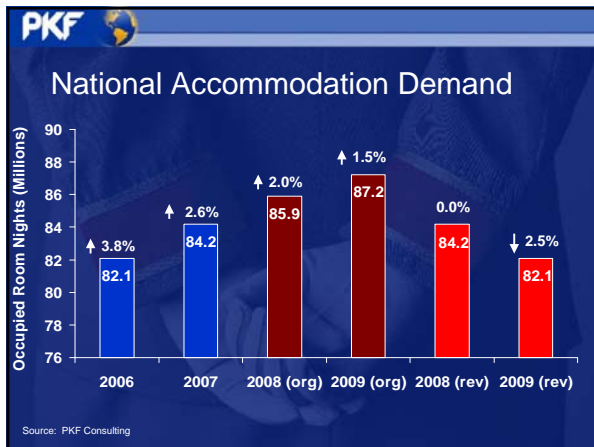
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**National Market Outlook**

	2006 Actual	2007 Actual	2008 Original Forecast	2009 Original Projection	2008 Revised Forecast	2009 Revised Projection
Occupancy	65%	65%	65%	65%	63%	61%
ADR	\$124	\$127	\$132	\$135	\$131	\$133
RevPAR	\$80	\$83	\$86	\$88	\$83	\$81

Source: PKF Consulting

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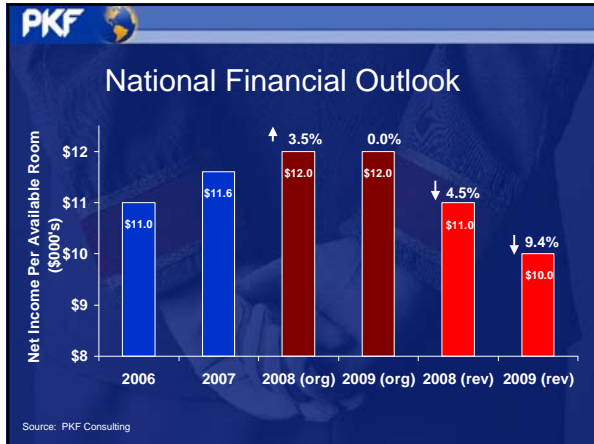
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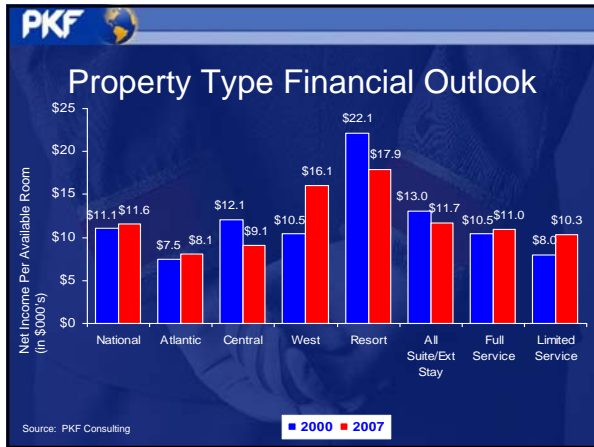
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**Western Canada Market Outlook**

	2006 Actual	2007 Actual	2008 Original Forecast	2009 Original Projection	2008 Revised Forecast	2009 Revised Projection
Occupancy	67%	68%	68%	68%	66%	64%
ADR	\$121	\$128	\$135	\$140	\$133	\$138
RevPAR	\$81	\$87	\$92	\$95	\$88	\$89

Source: PKF Consulting

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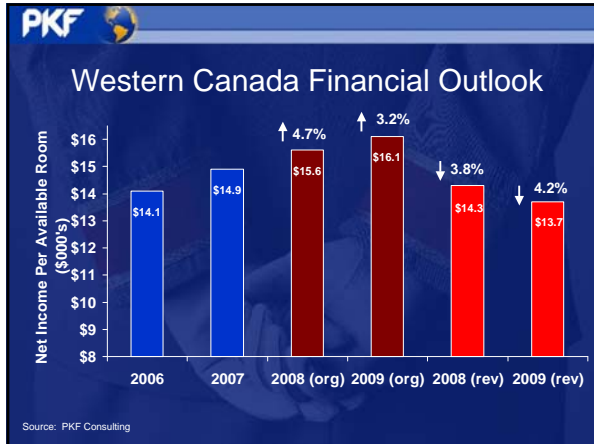
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**Other Western Urban Outlooks**

	2006 Actual	2007 Actual	2008 Original	2009 Original	2008 Revised	2009 Revised
<b>Vancouver</b>	72%	74%	75%	75%	72%	68%
RevPAR	\$128	\$133	\$142	\$149	\$138	\$141
<b>Winnipeg</b>	65%	68%	69%	68%	69%	68%
RevPAR	\$100	\$103	\$111	\$118	\$111	\$115
<b>Western Canada</b>	67%	68%	68%	68%	66%	64%
RevPAR	\$121	\$128	\$135	\$140	\$133	\$138
RevPAR	\$81	\$87	\$92	\$95	\$88	\$89

Source: PKF Consulting

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**Alberta Supply & Demand**

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## Supply in Alberta

- 2,000+ rooms to open province wide in 2009
- New Construction opportunities still exist, but where to build?
- Development Costs – Will they drop?
- What products are being built?
- Thinking forward – past 2009

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## Demand

- ✓ Alberta Major Urban Centres
- ✓ Alberta Regional/Small Communities
- ✓ Alberta Resorts

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## ALBERTA OCCUPANCY & ADR

	2007 Actual OCC%	2008 Actual OCC%	2007 Actual ADR	2008 Actual ADR	Occupancy Point Change 2008/2007	ADR % Change 2008/2007
<b>ALBERTA (excl. Resorts)</b>	72%	69%	\$126	\$134	-3.3 ↓	7% ↑
<b>Lethbridge</b>	62%	61%	\$94	\$102	-1.0 ↓	9% ↑
<b>Red Deer</b>	57%	58%	\$95	\$99	0.9 ↑	4% ↑
<b>Other Alberta</b>	66%	62%	\$118	\$126	-4.6 ↓	7% ↑
<b>Edmonton</b>	75%	73%	\$114	\$122	-1.6 ↓	7% ↑
<b>Calgary</b>	74%	72%	\$142	\$151	-2.4 ↓	7% ↑

Source: PKF Consulting Trends in the Hotel Industry

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Key Factors Affecting Demand for Alberta-- Short Term (Cont.)

- Forestry sector down in many areas
- Non petroleum related mining and exploration down

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Alberta Major Urban Communities

Edmonton  
Calgary

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EDMONTON AND LEDUC/NISKU HOTEL CLUSTERS



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### Calgary/Edmonton Outlook

	2006 Actual	2007 Actual	2008 Original	2009 Original	2008 Revised	2009 Revised
<b>Calgary</b>	74%	74%	73%	74%	72%	69%
	\$127	\$142	\$156	\$166	\$151	\$157
RevPAR	\$94	\$105	\$114	\$123	\$109	\$108
<b>Edmonton</b>	72%	75%	75%	75%	73%	71%
	\$104	\$113	\$122	\$132	\$122	\$126
RevPAR	\$75	\$85	\$92	\$99	\$89	\$88
<b>Western Canada</b>	67%	68%	68%	68%	66%	64%
	\$121	\$128	\$135	\$140	\$133	\$138
RevPAR	\$81	\$87	\$92	\$95	\$88	\$89

Source: PKF Consulting

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### Major Urban Markets Across Canada

RevPar	2007	2008	2009	'07 - '09 Change
<b>Calgary</b>	\$105	\$109	\$108	2.8%
Vancouver	\$98	\$99	\$96	-2.0%
Ottawa	\$93	\$97	\$94	1.0%
<b>Edmonton</b>	\$85	\$89	\$88	3.9%
Toronto	\$92	\$90	\$87	-5.7%
Montreal	\$92	\$88	\$85	-7.6%
Quebec City	\$85	\$106	\$84	-1.1%
Halifax	\$88	\$85	\$82	-6.8%
Winnipeg	\$70	\$77	\$78	11.5%
Niagara Falls	\$82	\$77	\$73	-10.7%

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### Alberta Regional Communities

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## Alberta Hotels Financial Analysis



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### Historic Expense Ratios – Alberta Full Service Hotels

	2007 (Per Available Room)	2007 (% of Gross Revenue)
Rooms	\$9,206	26.9%
F&B	\$12,687	64.2%
Telecom	\$301	89.0%
Other Departments	\$746	48.8%

Source: PKF Consulting

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### Historic Expense Ratios – Alberta Full Service Hotels

	2007 (Per Available Room)	2007 (% of Gross Revenue)
Admin/General	\$4,802	8.4%
Marketing	\$2,779	4.9%
Maintenance	\$1,969	3.5%
Energy	\$2,227	3.9%
Property Tax	\$1,574	2.8%
Insurance	\$223	0.4%

Source: PKF Consulting

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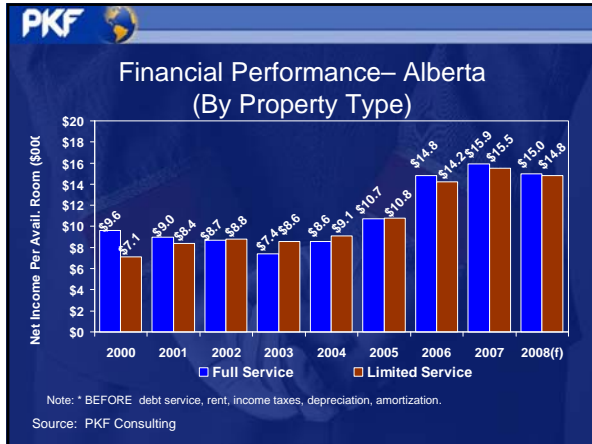
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**The Economic Downturn - National**

1991-92	1989	1990	1991	1992	1989-92
Occupancy	66%	65%	59%	58%	(8%)
ADR	\$81	\$84	\$84	\$83	\$2
NOI Per Room	\$5,100	\$4,400	\$1,900	\$1,800	(65%)
Supply	3%	4%	4%	2%	12%
Demand	1%	2%	(6%)	1%	(3%)
9/11/SARS	2000	2001	2002	2003	2000-03
Occupancy	65%	62%	62%	59%	(6%)
ADR	\$111	\$114	\$116	\$114	\$3
NOI Per Room	\$11,100	\$9,800	\$9,900	\$7,200	(35%)
Supply	2%	2%	2%	2%	8%
Demand	1%	(2%)	1%	(6%)	(4%)
2007-10	2007	2008	2009(f)	2010(f)	2007-10
Occupancy	65%	63%	61%	63%	(2%)
ADR	\$127	\$131	\$133	\$136	\$9
NOI Per Room	\$11,600	\$11,000	\$10,000	\$10,800	(7%)
Supply	2%	2%	1%	1%	6%
Demand	3%	(1%)	(2%)	3%	3%

Source: PKF Consulting

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**The Economic Downturn - Calgary**

9/11/SARS/BSE	2000	2001	2002	2003	2000-03
Occupancy	65%	64%	64%	61%	(4%)
ADR	\$112	\$106	\$107	\$106	(\$6)
Supply	6%	5%	2%	0%	6%
Demand	5%	3%	1%	(4%)	0%
2007-09	2007	2008	2009(f)		
Occupancy	74%	72%	69%		
ADR	\$142	\$151	\$157		
Supply	1%	1%	3%		
Demand	1%	(3%)	(2%)		

Source: PKF Consulting

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## The Economic Downturn - Edmonton

911/SARS/BSE	2000	2001	2002*	2003	2000-03
Occupancy	63%	67%	72%	62%	(1%)
ADR	\$87	\$94	\$91	\$96	\$9
Supply	5%	5%	2%	2%	9%
Demand	6%	10%	10%	(12%)	6%

2007-09	2007	2008	2009(t)
Occupancy	75%	73%	73%
ADR	\$114	\$122	\$122
Supply	3%	3%	3%
Demand	7%	1%	(2%)

\* Occupancy in 2002 impacted by major construction project that housed many workers in hotels across the City, which rippled through the entire market.

Source: PKF Consulting

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## Industry Investment & Industry Issues



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## Overview of Investments in Hotels

- ✓ US Perspective vs. Canada
- ✓ Yield Rates
- ✓ Capitalization Rates
- ✓ Discount Rates
- ✓ Impact on Hotel Values
- ✓ Loan to Value Ratio
- ✓ The Players

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## The Fundamentals of Valuations

### Valuation Approaches

#### The Cost Approach

Land, Building, FF&E

#### The Comparable Sales Approach

Price per Room, Return Expectations

#### The Income Approach

Historic Earnings, Future Earnings, Yield Rates,  
Capitalization Rates, Discount Rates

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## NATIONAL TRANSACTION OVERVIEW

	2000	2001	2002	2003	2004
Transactions	47	41	48	50	52
Volume (\$ Millions)	\$485	\$657	\$540	\$488	\$412
Price/Room (\$ 000)	\$83.4	\$102.2	\$95.6	\$68.7	\$67.3
Yield (%)	12.5%	11.2%	11.2%	11.2%	10.4%
	2005	2006	2007	2008	
Transactions	110	115	150	73	
Volume (\$ Millions)	\$1,660	\$2,594	\$4,423	\$912	
Price/Room (\$ 000)	\$104.1	\$153.0	\$156.8	\$118.8	
Yield (%)	9.70%	10.82%	9.78%	9.00%	

Source: Colliers Investment Report; PKF Consulting

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## ALBERTA TRANSACTION OVERVIEW

National	2000	2006	2007	2008
Transactions	47	115	150	73
Volume (\$ Millions)	\$485	\$2,594	\$4,423	\$912
Price/Room (\$ 000)	\$83.4	\$153.0	\$156.8	\$118.8
Yield (%)	12.5%	10.8%	9.8%	9.0%
West	2000*	2006*	2007**	2008*
Transactions	28	54	58	26
Volume (\$ Millions)	\$324	\$452	\$780	\$522
Price/Room (\$ 000)	\$100.9	\$78.4	\$141.6	\$177.7
Yield (%)	12.1%	11.2%	10.4%	9.1%
Alberta	2000*	2006*	2007**	2008*
Transactions	10	32	43	14
Volume (\$ Millions)	\$46	\$260	\$549	\$280
Price/Room (\$ 000)	\$46.2	\$91.4	\$147.9	\$192.7
Yield (%)	12.7%	12.2%	10.6%	9.2%

Source: Colliers Investment Report; PKF Consulting

\*Limited number of reporting cap rates

\*\*Portfolio sales with undisclosed individual prices excluded

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## Back to the Basics

- ✓ Maintain Your Product
- ✓ Provide Good Value
- ✓ Never Give Up on Good Service – Re-evaluate
- ✓ Keep Operating Costs in Line – if affects your borrowing power
- ✓ Don't give it away – be respectful of the value of your offering

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**PKF** 

## Thank you!



### Alberta Accommodation Outlook Forum

April 2009

Please visit our website at [www.pkfcanada.com](http://www.pkfcanada.com) for a copy of this presentation.

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